



**DATE:** February 6, 2006  
**PRODUCT:** Dunkirk Boilers  
**FROM:** Technical Service Department  
**TITLE:** Crate Changes

**MODELS AFFECTED**

PWB2-8	PWX 2- 8	XEB 2-7	PSB 3-6	EW 3-4
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**SITUATION**

It has been determined that the crates used to package some of the PWB, PWX, XEB, PSB and EW series boilers are larger than needed and result in non-compact packaging that can result in damaged units during handling. We have redesigned our crating for these units to improve the integrity of delivering our products to you and our contracting customers.

*After completing a review of our boiler crates for our cast iron products, we have determined that the current crates, in many applications are larger than needed to ship the product. The current crate design results in an ineffective use of space in warehouses and during transit.*

**SOLUTION**

Throughout the first quarter of 2006, changes will be made to eliminate any unnecessary space within the boiler crates, thereby reducing the overall size of the crate. The new smaller crates will:

- Improve handling
- Reduce damage
- Reduce inventory space

Note: Our boiler crates will continue to be the same high quality durable wire bound hard wood design you have come to expect, only the sizes will change.

**SHORT TERM ISSUE**

Due to the size changes, there may be instances where the new crates may not stack well with crates in your existing inventory. We apologize for any inconvenience this may cause in the short term.

If you have any questions concerning the information in this Bulletin, please feel free to contact our Technical Service Department at 1-800-325-5479.